



TERMS & CONDITIONS

Reservations that are not confirmed within 24 hours using the secure link to provide credit card details will be automatically cancelled.

If you opt for a set menu, we kindly request that you confirm your menu choices 48 hours before your scheduled booking.

Should you choose the private room option, there is a minimum expenditure of \$2000 along with a \$100 room charge. In the event that the minimum spend isn't met, the shortfall will be added to the final bill.

Payments made with credit cards and PayWave are subject to a surcharge of 1.7%.

We kindly ask that you confirm the number of guests at least 2 days before your booking.

In the event that you arrive with fewer guests than the number confirmed without prior notification before your booking time, a fee of \$95, or the set menu value, per non-attending guest will be applicable.

We recognize that unforeseen situations can arise. If you need to modify your party size within the 48-hour window, kindly contact the restaurant at admin@aucklandjsh.co.nz or call 09 376 2049. Please be aware that we might not always be available to answer phone calls promptly. Therefore, we recommend sending an email as it is our preferred mode of communication.